

**DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM >
PINPOINT TESTS > PINPOINT TEST U : U0184:00**

Normal Operation and Fault Conditions

REFER to: Information and Entertainment System - System Operation and Component Description . See Network Message Chart.

DTC Fault Trigger Conditions

DTC	Description	Fault Trigger Conditions
U0184:00	Lost Communication With Radio: No Sub Type Information	Set by the FCDIM when network messages are missing from the ACM for more than 5 seconds with the ignition in RUN.

Possible Source

- ACM

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U1 VERIFY THE CUSTOMER'S CONCERN

Verify there is an observable symptom present.

Is an observable symptom present?

Yes	GO to U2
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No	The system is operating normally at this time. This DTC may have been set due to high network traffic or an intermittent fault condition.
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U2 RECHECK FOR DTC (DIAGNOSTIC TROUBLE CODE) U0184:00

Ignition ON.

Using a diagnostic scan tool, clear all Continuous Memory Diagnostic Trouble Codes (CMDTCs).

Ignition OFF.

Ignition ON.

Wait at least 10 seconds.